



LJUBLJANA RESORT
★★★★ CAMPING & HOTEL ★★★★★

CAMPING ETIQUETTE AND CAMP RULES

1. Check-in Information

"Dear Guest, Welcome to Ljubljana Resort!"

Check-in is from 12:00 till 22:00.

Early check-in is subject to availability. Surcharge may apply.

Late check in-is subject to availability. Surcharge may apply.

Before entering the campsite, guests must check-in at the reception desk with a valid document (passport or ID). Our staff will require documents from all the guests staying. While registering, the vehicle can stay parked in the designated check-in line parking lots in front of the main entrance gate.

According to our payment policy, payment for accommodation is settled upon arrival, and guests are advised to reserve and pay only for the number of nights they are certain to stay, as later refunds for early departures (bad weather, personal reasons etc) are not possible. You can extend your stay until 12:00 on the day of your planned departure, and our staff will do their best to assign you the same pitch (the possibility of extending your stay is subject to availability).

For all paid services, the guest will receive an invoice.

The guest is responsible for providing correct information about the vehicle type, number of guests and other camping equipment they have registered.

If the guest fails to register all camping equipment and the correct number of guests, the campsite reserves the right to impose a penalty equivalent to three nights stay for the unregistered guests or equipment.

2. Check-out Information

"Dear Guests! Thank you for choosing us for your stay, until next time!"


Check-out is from 08:00 till 12:00.

Guests are required to check-out at the reception and return the registration card. Any lost or forgotten cards will be charged and the campsite reserves the right to charge the guests credit card even after departure, if the registration card is not returned.

Contact our reception staff for the parking possibilities after the official check-out hours.

Guests who do not check out by 12:00 will be required to pay an additional night.

 **Phone.**
+386 70 253 845

 **Email.**
resort@gpl.si

 **Address.**
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3. Assigned pitch & Use of Campground

“Respect space & privacy.”

All pitches are marked with a number and divided into zones (A, B and C). Each guest gets a pitch assigned based on the type of accommodation and receives a registration card.

Guests are required to camp on their assigned pitch, and the registration card must be visibly displayed on their vehicle or tent throughout their stay.

Changing pitches and registration cards is allowed only with prior approval from staff and with a well-founded reason. The first change of pitch number at the guests request is free of charge, additional charges may apply for further changes.

Guests camping on the wrong pitch will be requested to move to their assigned pitch.

The camp management reserves the right to intervene and relocate any guests if needed.

Pitches at 200, 300 and 400 are primarily for campers (motorhomes).

Pitches at 600 and 700 are primarily for caravans.

Pitches at 800 are primarily for tents.


The maximum allowed number of guests on one pitch is 6.

On each pitch, guests are allowed to set up only one camper (motorhome), one caravan/trailer, one tent, or one vehicle (car or motorcycle). An exception to this rule is made only for smaller tents, if they do not encroach on neighbouring pitches.

Additional vehicles must be placed in the parking areas within the campsite.

On pitches in the 200, 300 and 400 lines, no additional tent or motor vehicle parking is permitted on the greenery. No (additional) car parking is allowed on pitches in the 600, 700 and 800 lines. Every registered guest is free to move around the Ljubljana Resort campsite area and use communal facilities, but must respect the space and privacy of other guests.

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4. Use Of Facilities & Utilities

"Every drop counts."

Water is potable. We kindly ask guests to conserve water.

Guests are required to use electrical facilities and equipment responsibly and they are required to report its usage upon arrival at the reception. The electrical power capacity is 16 A, and the outlets are standard Schuko CEE. If the guest does not register the use of electricity but uses it anyway, the campsite reserves the right to impose a penalty equivalent to three times the amount of the electricity surcharge. Dishwashing and laundry are permitted in designated areas only. Guest should always leave campsite facilities in a clean and tidy state after using them. This applies to washing up areas for dishes, laundry areas for clothing, as well as bathrooms, toilets and showers. Reception staff must be informed of any change in the use, misuse or malfunction of services during the guest stay.

5. Vehicle Movement & Parking

"Slow down, you are already on holidays."

Driving around campsite with any vehicle is only allowed for guests when going on or off site. Pedestrians have priority over vehicles on the campsite. The speed limit for all vehicles within the campground is 20 km per hour. It is prohibited to restrict space in a way that hinders free movement. Parking vehicles on frontage roads and paths or temporarily occupying other pitches or spaces, even if vacant, is strictly prohibited. Otherwise, guests will be required to pay an additional fee for the occupied space.



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6. Camper Service Station

“Always home whenever we roam.”

Near the reception, the guests can find a place we call the “camper service station”. Only at this location, emptying and cleaning the chemical toilet is allowed. The guests can also use the water well/water pipes to fill their vehicle tanks with fresh water. Discharging fluids from a chemical toilet in the main sanitary block (where showers are located) is strictly prohibited. The campsite reserves the right to impose a penalty of 200€ for the violation of this rule, covering additional cleaning and contamination expenses.

7. Waste Separation & Proper Disposal

“Let’s talk trash.”


Waste separation is mandatory. Two big waste points are available at the campsite.

Guests are required to correctly separate waste into designated bins for:

- packaging (yellow container) – plastic bottles, cans etc
 - paper (blue container)
 - glass (green container)
 - other waste (black container)
- organic waste (brown container) - guests can receive complimentary biodegradable waste bags at the reception

It is strictly prohibited to litter within the campsite premises. All waste, including cigarette butts, must be disposed of in designated bins. Bulky waste is not to be disposed of at the campsite. A penalty of 200€ will be charged for improper waste separation or failure to separate waste. We are located in close vicinity to a forest and river. Guests are advised that littering or leaving food on the pitch may attract unwanted visitors such as foxes, martens, mice, rats, and other wild animals which can cause damage and other inconveniences. Embrace the “Leave No Trace” principle by ensuring your camping pitch is clean when you depart, leaving minimal impact on the environment.

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8. Environmental Conservation

“Don't be mean – keep it green.”

We are very proud of the enchanting greenery that surrounds us. Please, respect and protect our flora and fauna. Breaking, cutting, or damaging vegetation (including tying ropes to trees, hammering nails to the trees etc...) is strictly prohibited. It is prohibited to pick plants and flowers or harvest crops. Digging holes, trenches or anyhow removing ground from the pitches or changing its fences or markings is strictly prohibited.

Spilling and/or pouring oil, fuel, boiling, salty and grey water/waste liquids is strictly prohibited.

9. Fire Safety

“Light a fire. In your heart!”

It is strictly forbidden to light fires or ignite any flames.

Bringing explosives and flammable items into the campsite is strictly prohibited.

Fire extinguishers are placed in visible places throughout the campsite so that they can be used in case of a fire emergency. The designated BBQ area is located next to the sanitary facility and can be used until 21:00.



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10. Children

“Want a free workout? Chase a toddler.”

All under-age guests must be accompanied by a parent or a guardian.

Parents or guardians are required to supervise their children and are responsible for their conduct. Parents or guardians are kindly asked to accompany the younger children in the sanitary block to ensure order and cleanliness.

The use of the playground equipment is at the sole risk of the users, and parents or guardians must ensure that children are using the equipment safely and appropriately.

Parents or guardians are financially responsible for any damages caused by their children to campsite property, facilities, or equipment.

11. Quiet Hours & Night peace

“Pssst! It’s way past my bedtime.”


All guests are required to respect the night peace, which lasts from 22:00 to 06:00.

We kindly ask our guests to minimize noise disruption within these hours and maintain a peaceful environment.

Motorized vehicle entry and exit from the campsite is restricted from 23:00 to 06:00.

During this period, all motor vehicle movement, sports and recreational activities, setting up or taking down tents, loud talking, shouting, loud music, and similar activities are prohibited.

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12. Pets

“Stay paw-sitive.”


We are a pet friendly Resort. Pets, such as dogs and cats are welcome at the campsite as long as they do not disturb other guests. During designated quiet hours, guests must ensure that pets are not causing excessive noise. Pet owners are required to “check-in” their pets at reception. All pets must be kept on a leash to ensure the safety of other guests. Pet owners are responsible for cleaning up after their pets and are also liable for any damages caused to the property by their pet. Pets are not allowed in the sanitary block, childrens playground, gym, pool, and restaurant areas. Bathing pets is allowed only at the designated area in the sanitary facilities (behind the dishwashing area).

13. Security & Personal Belongings

“Better safe than sorry.”

Guests or other visitors who enter the premises without proper registration can be reported to the authorities and may be required to leave the campsite if their entry is unauthorized with the intention of avoiding payment for accommodation, tourist taxes or other fees. Additionally, individuals violating public order and peace and individuals under the influence of intoxicating substances may also be subject to expulsion. It is prohibited to receive visits from unknown individuals without prior permission from the reception. Guests are responsible for their property and their personal belongings. We advise guests not to leave vehicles unattended while open; lock them when leaving the pitch and secure bicycles by using safe locks. Guests can safely store their personal belonging free of charge in a safety deposit box located at the reception. We kindly ask our guests to bring any found items to the reception, and we will do our best to locate the owner, and ensure their safe return.

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14. Property of Ljubljana Resort & Liability

All camping equipment is owned by Ljubljana Resort and must be handled, used and stored with care.

The Ljubljana Resort management is not liable for lost, stolen or damaged property of the guests.


The Ljubljana Resort management is not responsible for vehicles parked inside or outside the campsite.


The Ljubljana Resort management is not liable for any damage resulting from force majeure such as damage caused by bad weather, natural disasters (such as floods, fire etc) or circumstances beyond their control. The Ljubljana Resort management commits to remove, cut, or trim dead trees and branches to prevent accidents or damage to guests and their property. However, the management is not responsible for any damage caused by the breakage or falling of healthy vegetation during strong winds, storms, lightning, and similar natural occurrences and disasters beyond their control. Furthermore, the Ljubljana Resort management is not liable for any injuries or accidents occurred to guests resulting from the guests negligence or carelessness or resulting from third parties. Guest are required to enter the sanitary block in appropriate footwear only and are advised to be mindful of wet floors that may lead to slips and falls.

15. Right of Ljubljana Resort management

We want our guests to feel safe and relaxed, and we want to provide a healthy working environment for our employees. Therefore, we reserve all rights to refuse a guest or cancel a guests stay whenever:

- the guest is violating the house rules;
- the guest has outstanding financial obligations to the campsite;
- the guest endangers or has in the past endangered the safety or health of himself, other guests or staff;
- the guest has been staying unregistered on the pitch or has allowed any other person to stay without being registered;
- the guest behaves in a disrespectful manner towards the campsite staff or other visitors, insult or threaten them

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